Patient Satisfaction Survey

Comfort Prosthetics & Orthotics 276 Southbound Gratiot Mt. Clemens, MI 48043

We at Comfort Prosthetics & Orthotics strive to provide quality products and services to all of our clients. We would appreciate your taking time to complete and return this satisfaction survey to better our clients.

PATIENT PROFILE: (OPTIONAL)						
Patient's name: Telephone#:						
Name of person completing survey:						
Patient's Age: Type of device worn:						
How long have you been using our service?	Type of device worn: Referre		d by:			
PLEASE RATE US ON A SCALE OF 1-5, WITH 5 INDICATII CIRCLE THE NUMBER YOU FEEL MOST APPROPRIATE.	NG EXCELLENT	TAND 1 BE	EING PC	OR.		
My appointment was scheduled in a reasonable amount of time, And the person with whom I spoke was courteous and helpful.		1	2	3	4	5
I was informed of my payment responsibility prior to or upon my first visit.		1	2	3	4	5
I was seen within 15 minutes of my appointment and if not, the reason for Delay was explained to me.		1	2	3	4	5
I found the waiting and treatment areas clean and well maintained.		1	2	3	4	5
The services provided to me were delivered in a reasonable amount of time.		1	2	3	4	5
Considering its limitations, I found the fit and function of my orthosis/ prosthesis satisfactory.		1	2	3	4	5
The Orthotist/Prosthetist who provided my service was knowledge and skillful.	able	1	2	3	4	5
I have found my orthosis/prosthesis is adequate for my needs.		1	2	3	4	5
The appearance and workmanship of my orthosis/prosthesis is satisfactory.		1	2	3	4	5
Overall, I was satisfied with the quality treatment I received from Operations & Orthotics.	Comfort	1	2	3	4	5
I received recommendations and/or instructions on proper care and use of my orthosis/prosthesis.			YES		NO	
I would recommend Comfort Prosthetics & Orthotics to others.			YES		NO	
What needs to be improved? (Please use reverse side if more space	e is needed)					
Would you like someone to contact you regarding the service you	received?	YES		NO		

Your comments are very valuable to us. Thank you, for helping us look for opportunities to improve our services.